

“The Customer is always right”
Registration Form

Organization:: _____

Email _____

All options include Polo-Shirts. Please supply name and size required.

SIZE ; S M L XL XXL

Name	Size
_____	_____
_____	_____
_____	_____
_____	_____

	Whole	Weekend	Saturday	Saturday
	Members	Non Members	Day and night	Night only
Delegate	\$350.00	\$400.00	\$200.00	\$110.00
Partner program	\$350.00	\$400.00	\$200.00	\$110.00
Fee after the 10th July	\$400.00	\$450.00	\$250.00	\$150.00
Numbers attending				

Field trip Circle one: Option 1 Windmill farm trip first 45 only , or Option 2 self compacting concrete.

Accommodation

Accommodation is at the Brentwood

Name	Twin or Double	Friday	Sat

No of rooms ____ No of nights ____ @ \$135.00 per night

Accommodation to pay: \$ _____

Registration to pay : \$ _____

Total to Pay : \$ _____

Payment by cheque:

Payable to New Zealand Master Concrete Placers Association

Complete registration form and send to:
 c/o Vuletech Construction. (Attention Annette)
 P.O Box 328
 Dargaville.
 By 10th July 2009

Confirmation Policy

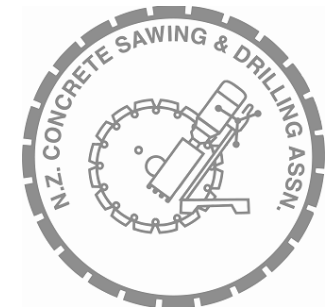
All registrations will be confirmed by email..

Refund Policy

Should a registrant need to cancel their attendance prior to an event for which they have a confirmed registration, notice of this must be received in writing to the office. A 25% administration fee will be deducted or, alternatively, a substitute attendee can attend in their place. There will be no refund for any cancellation made within the event.

“THE CUSTOMER IS ALWAYS RIGHT”
 24TH—26TH JULY

WELLINGTON JOINT CONFERENCE
 2009



New Zealand Master Concrete Placers Association
 Supporting Placers into the future



Programme

Associates will be able to set up Friday morning.

This programme is subject to change.

Friday 24 July 2009

12-00Mid-day: Sandwich and Coffee, registration.

1-00pm: Welcome and run through programme

1.20pm: MCPA Dispute Resolution Process.
(Nick Hall & Carol McMillan)

2-00pm: Customer expectations.
(Kristina Salmons)

2.50pm: Cuppa and Muffin. (Associate time)

3-10pm: From Specification to final performance.
(Dene Cook)

4-00pm: BCITO update. (Marie Munro)

4.20pm: Protecting your Margins in tough times.
(Chris Munn)

5.00pm: Annual General Meetings No Alcohol

6.00pm: Drinks

6.30pm: Dinner—Casual smorgasbord

8.00pm: Debate; “The Customer is always right”

Host: Nick Tansley

For. Raewyn Saunder-Loader, Chris Munn,
Cameron Lee, Greg Buchanan

Against. Adrian Cate, Dene Cook, Neil Perry,
Tuku Kururangi.

Saturday 25 July 2009

8.00am: Breakfast in dining room. (Associate time)

9.00am: Phone manners/difficult clients. Interactive session. (Rosemary Hazelwood)

10.00am: Morning Tea. (Associate time)

10.30am – Option 1 - Site safe – pumping (Jeff Strampell). **Option 2** - From phone to site. The concrete process. (Cameron Lee)

11.00am: Open Forum - Placing issues, cutting issues

11.30am: Open forum. Pumping issues

12.30pm: Lunch. (Associate will need to pack up)

Council meeting for MCPA & Saw cutters.

1.00pm: Field trip: **Option 1;** Windmill farm (45 only)
Option 2; Self compacting concrete, pumped.

6.00pm: Dinner / Awards.

MC: Sir Martin Black

Theme: James Bond; Casino Royale
Dress code: Formal dress/Black Tie

Bring your best poker face

Good luck to all award entrants!



Partners Programme for Saturday

9-00am: Pick up from Brentwood, travel to the Hutt Valley stopping at The Fig Tree Café for tea/coffee and muffin. Drive on through Upper Hutt, over the Rimutaka Hill to Greytown for some leisure time to check out shops, galleries and historic buildings. Visit Schoc Chocolate for a taste test. Drive 15 mins to Martinborough and visit Olive Grove to meet owner and taste extra virgin olive oil. A light lunch with wines at an attractive winery café, visit Martinborough prestigious wineries to taste some local specialties. Return to Wellington by coach, with chilled water and a gift of Schoc Chocolates, arriving back around **4pm**.



Sunday 26th July 2009

8.00am—10.00am: Breakfast/brunch will be in the dining room.

Depart at leisure